

## STAGE 3 WATER CONSERVATION ANNOUNCEMENT

The directive by the Board of Directors, or their designee (the General Manager), to implement or terminate Conservation Stage 2 through 4 will be made by a direct mail-out to each member customer or by public announcement, and published a minimum of one time in at least three newspapers of general circulation in the Corporation's service area before the dates of implementation. The dates for implementation of Stages 3 and 4 will be as follows:

Billing Cycle	Implementation Date
1	5 <sup>th</sup> of the month following the date of the announcement (10/05/2023)
2	15 <sup>th</sup> of the month following the date of the announcement (10/15/2023)
3	25 <sup>th</sup> of the month following the date of the announcement (10/25/2023)

To determine your billing cycle, take a look at your account number as shown on your water bill. Disregard the "\$4500" in the account number and look at the very next digit - this determines your billing cycle. For example, if the account number shown is 45001, then your billing cycle is 1.

- ◆ The highest priority of water use during any Stage will be for human consumption, fire protection, and the watering of livestock. However, if an alternative source of water is available for the watering of livestock, the customer should take the necessary steps to obtain water from the alternative source.
- ◆ All new wholesale water contracts and/or contract renewals and extensions shall include a provision that in case of shortage of water resulting from drought, the water to be distributed shall be divided in accordance with the Texas Water Code, 11.039.

### Stage 3 - Mandatory Water Conservation

- ◆ Stage 3 will be implemented when the level of U.S. water stored in Amistad and Falcon Reservoirs as determined by the International Boundary and Water Commission, reaches 23% of capacity. (Currently at 22.9)
- ◆ During Stage 3, the Corporation will aim to reduce per capita consumption by 2 percent.
- ◆ Upon reaching this stage, all customers will be notified by public announcement and publication of notice, or by direct mail-out that mandatory conservation practices have been implemented. All Corporation owned facilities and operations will continue on mandatory conservation practices. If any provision in Stage 2 conflicts with a provision in Stage 3, the Stage 3 provision will control.
- ◆ The voluntary lawn watering schedule will become mandatory.

- ◆ Industrial customers, wholesale customers, and certain commercial customers will be required to implement their individual Water Rationing Plans as previously submitted and approved.
- ◆ The following items will be restricted:
  - Noncommercial washing of any vehicle or other mobile equipment may be done only with a handheld hose equipped with a positive shut-off nozzle or with a hand-held bucket or can with a capacity of 5 gallons or less between the hours of 6:00 AM to 9:00 AM and 7:00 PM to 9:00 PM.
  - The use of potable water to irrigate land that is irrigable.
  - The exterior washing of any house, trailer house, or any structure.
  - The use of water to wash down sidewalks, driveways, or any hard surface.
  - Continued use of defective plumbing in a home, business, or any location.
  - The use of fire hydrants for any purpose other than firefighting.
  - The use of water for dust control.

Lawn Watering Schedule

Customers may water their lawns only on the days shown below between the hours of 6:00 AM to 9:00 AM and between the hours of 8:00 PM to 10:00 PM:

<b>Route</b>	<b>Billing Cycle</b>	<b>Permitted Watering Days</b>
11 - 19	1	Mondays & Thursdays
20 - 29	2	Tuesday & Fridays
30 - 43	3	Wednesdays & Saturdays

Surcharges, Fees

- ◆ When a Stage 3 - Mandatory Conservation state has been implemented, a surcharge of \$1.00 for each 1,000 gallons above 10,000 gallons monthly usage per meter equivalent will be imposed for Residential, Commercial, and Multi-family customers. For Industrial and Institutional customers, a surcharge of \$.25 for each 1,000 gallons will be imposed. These surcharges are in addition to the Corporation's current rate structure. Wholesale customers will be billed on a contractual basis, as per existing agreements between the

Corporation and them. A meter equivalent is based upon meter size and is defined as follows:

5/8" - 1    1" - 2    1.5" - 4    2" - 8    3" - 16    4" - 32

- ◆ When a Stage 4 - Water Use Curtailment stage has been implemented, a surcharge of \$2.00 for each 1,000 above 10,000 gallons monthly usage per meter equivalent will be imposed for Residential, Commercial, and Multi-Family customers. For Industrial and Institutional customers, a surcharge of \$.50 for each 1,000 gallons used will be imposed. These surcharges are in addition to the Corporation's current rate structure. Wholesale customers will be billed on a contractual basis, as per existing agreements between the Corporation and them.
- ◆ For any customer whose meter equivalent is 1, water service will be restored after the first disconnection for a fee of \$50.00. For any customer whose meter equivalent is more than 1, water service will be restored after the first disconnection for a fee of \$50.00 per meter equivalent. After the second disconnection, water service will be restored only after a second fee of \$50.00 per meter equivalent has been paid and a flow restriction device has been installed on the customer's meter at the customer's expense. This device will remain connected to the customer's meter until the Corporation returns to a Stage 2 or less. After the third disconnection, water service will be restored only after a third fee of \$100.00 per meter equivalent has been paid.
- ◆ The above surcharges and termination provisions will not apply if the water used resulted from a loss of water (i.e., water leak) through no fault of the customer. The customer will have to prove that immediate steps were taken to correct the leak after its discovery and that the customer was not in any way negligent in causing or permitting the loss of water.
- ◆ The limits, charges, and other requirements of the Water Rationing Plan will be in effect for water used on or after the date these limits. Changes and other requirements are to become effective as published by the General Manager.

You can obtain a copy of our Drought Contingency and Emergency Rationing Plan from our website, at <http://www.nawsc.com>. To obtain a copy of this Water Conservation Announcement in Spanish, please call our Corporate Office at (956) 383-1618.

Para obtener una copia de este Anuncio de Conservación del Agua en español, llame a nuestra oficina al (956) 383-1618.

General Manager